

General troubleshooting

The copper lines on my condensing unit have ice on them on cooling.

Your system is freezing up. If your air filter is clean, and there is air flowing out of your vents most likely your system is low on freon. Although you may not feel any air coming out of the vents if your evaporator coil is completely frozen over or the evaporator motor is out. Your evaporator coil could also be dirty causing your system to freeze up also. Please see the "[What is freezing up?](#)"faq.



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